

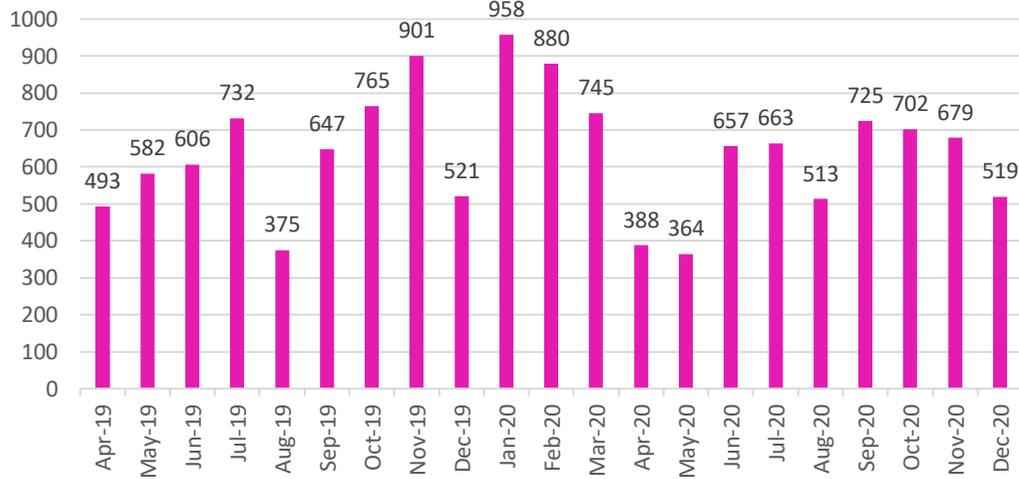
Children's Services Performance Report

Quarter 3 2020-21

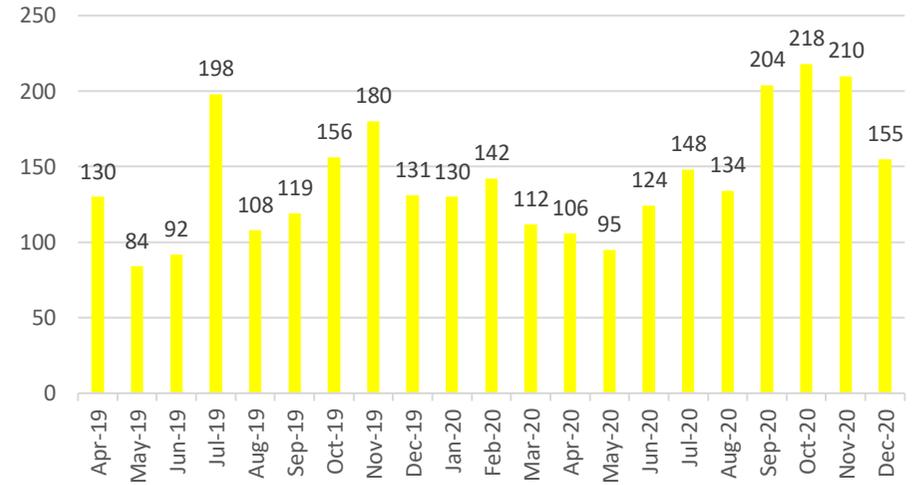


Key Performance Indicators – Corporate Plan

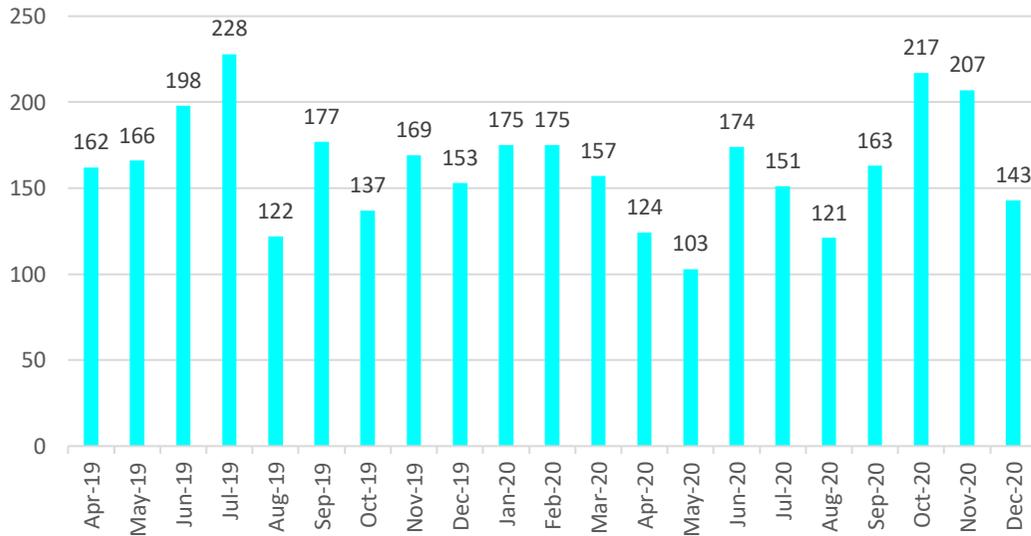
FAM KPI 01 The number of people supported through the Gateway



FAM KPI 02 The number of people supported by the Family Help Team



FAM KPI 03 The number of people supported by the Support4Families Team.

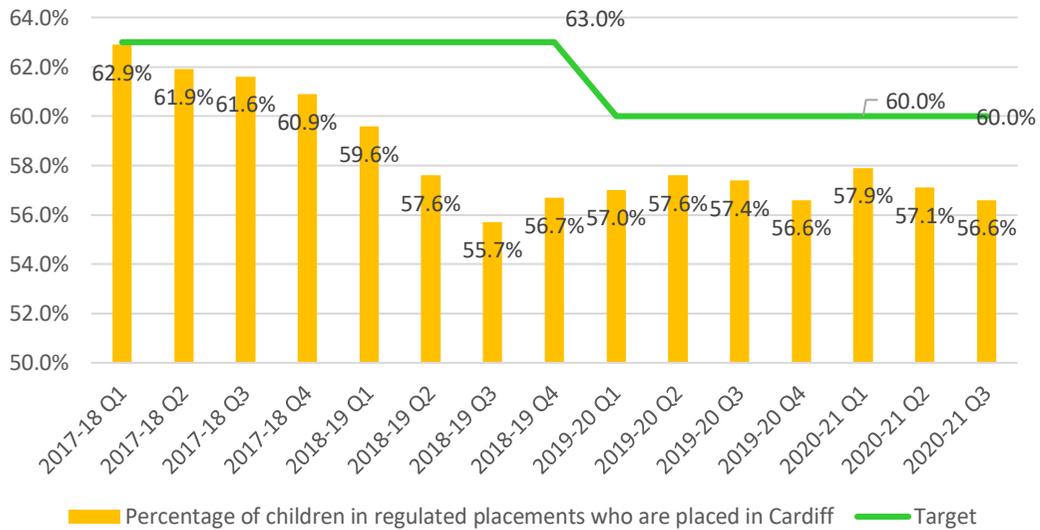


FAM KPI 01 The **number of people supported through the Family Gateway** = 1,900 during Q3.
The number of enquiries and well-being contacts.

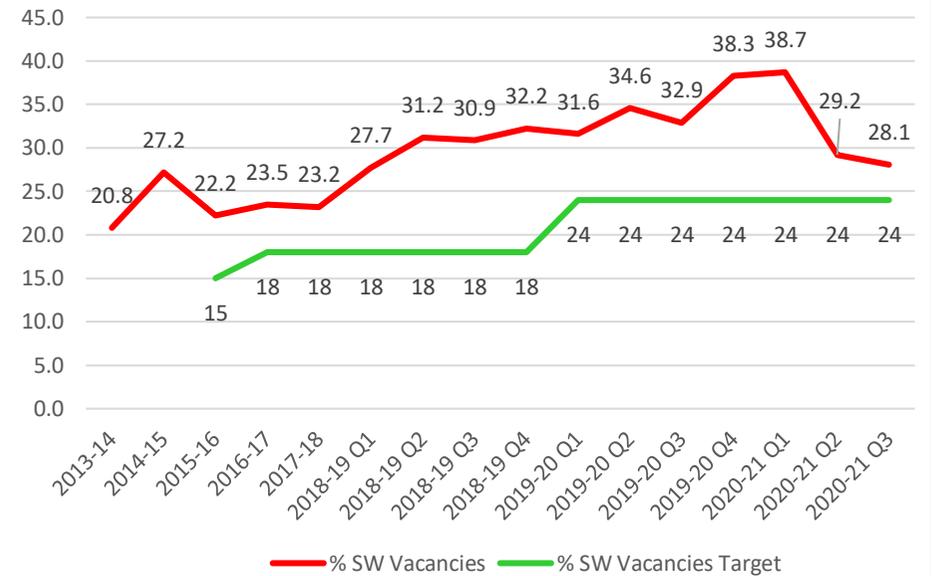
FAM KPI 02 The **number of people supported by the Family Help Team** = 583 during Q3.

FAM KPI 03 The **number of people supported by the Support4Families Team** = 567 during Q3.

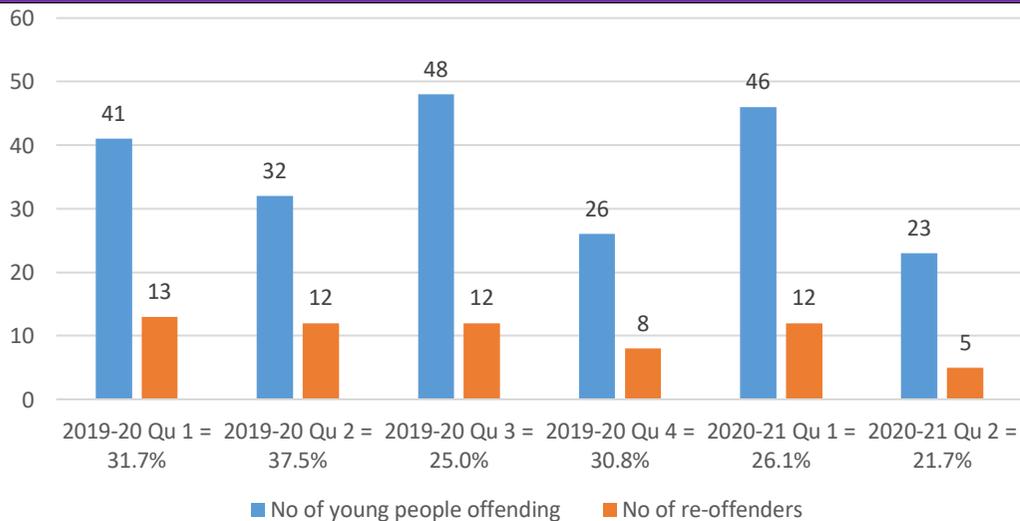
CS LAC 58 Percentage of children in regulated placements who are placed in Cardiff



Staff 1 The percentage of social worker vacancies in all teams



YOS 2 The percentage of children re-offending within six months of their previous offence



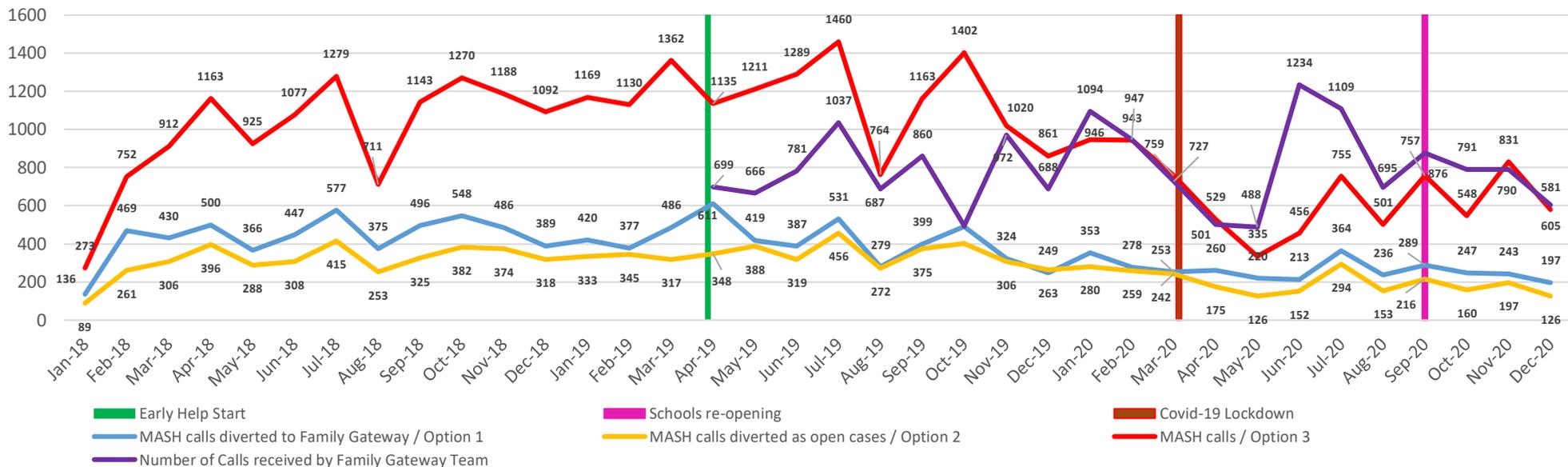
CS LAC 58 The **percentage of children in regulated placements who are placed in Cardiff** = 56.6% (410 / 724). The PI counts only children placed within the LA boundaries and excludes children placed in neighbouring authorities close to their home area and attending Cardiff schools. Please see page 11 for a breakdown of placements.

Staff 1 = 28.1% **vacancy rate** for Q3. 55.8 posts out of 198.9 posts were vacant. 143.1 posts filled. Recruitment has continued as business as usual during the COVID-19 period. During quarter 3, 6 new social workers started, whilst 3 social workers left the Local Authority and 1 was promoted to a Team Manager on a secondment basis. The projected result for Q4 is on target at 24.3%.

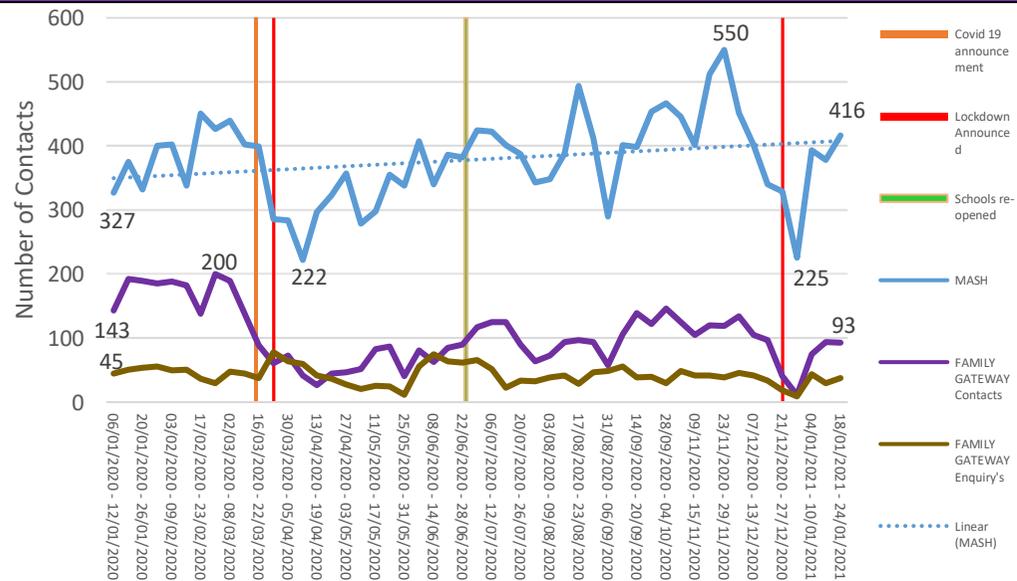
YOS 2 The **percentage of children re-offending within six months of their previous offence** = 21.7% (5 / 23). 5 out of 23 young people re-offended committing a further 6 offences. A re-offending rate of 21.7% for this period with re-offenders committing an average 1.20 further offences. 100% of re-offenders have committed less or the same seriousness offence, whilst 60% re-offended within 3 months of the original sentence/outcome. When compared to the same period last year there has been a reduction in the re-offending rate from 33.3% to 21.7%. Annual outturn 2019-20 = 30.6% (45 / 147 young people reoffended).

Demand

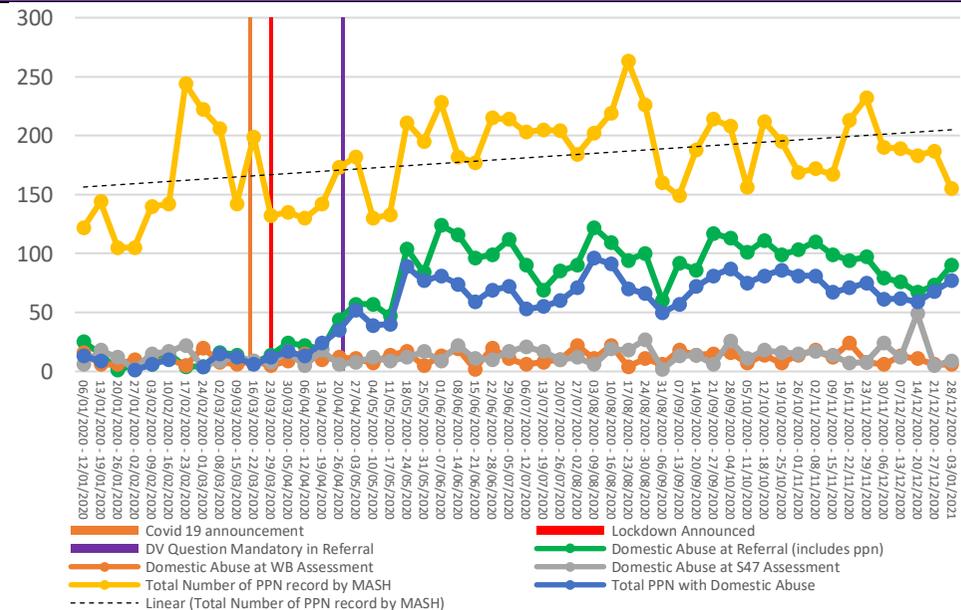
Family Gateway and MASH Phone Data



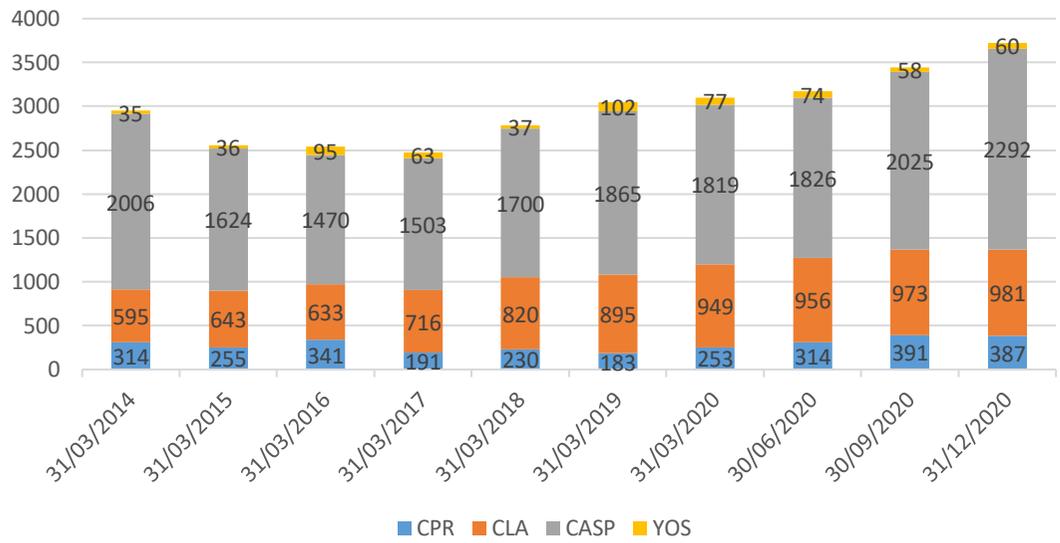
Contact / Referrals to MASH and Family Gateway



Domestic Abuse at Referral and Assessment



Caseload Breakdown Over Time

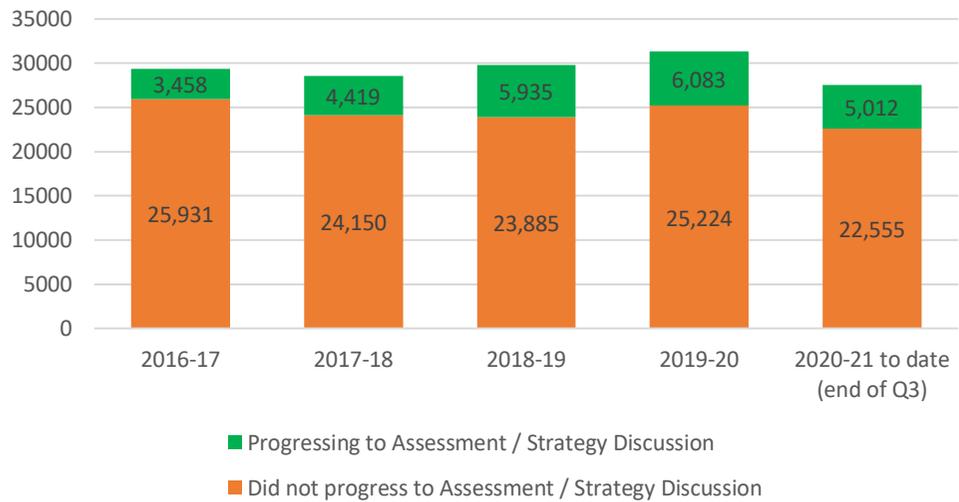


The caseload overview demonstrates the consistent rise in caseloads in all categories, over the years.

Since 31st March 2017:

- The number of children on the Child Protection Register has increased from 191 to 387.
- The number of children looked after has increased from 716 to 981 (please note that an additional 13 children looked after were also on the child protection register at 31st December).
- The number of other children in receipt of care and support has increased from 1,503 to 2,292.

Contacts Received by Children’s Services that progressed / did not progress to an assessment



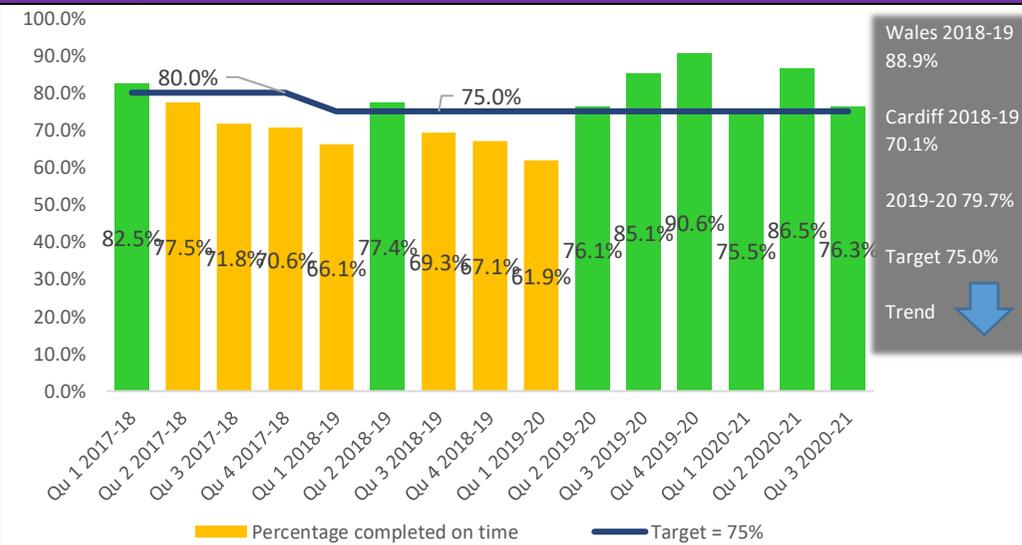
The graph to the left shows the steady increase in number of contact / referrals received each year from 28,569 in 2017-18 to 31,307 in 2019-20. If contact / referrals continue to be received at the same rate in 2020-21 we anticipate a further increase to approximately 35,000.

The proportion of contact / referrals that proceeded to assessment has also increased – from 15% in 2017-18 to 19% in 2019-20.

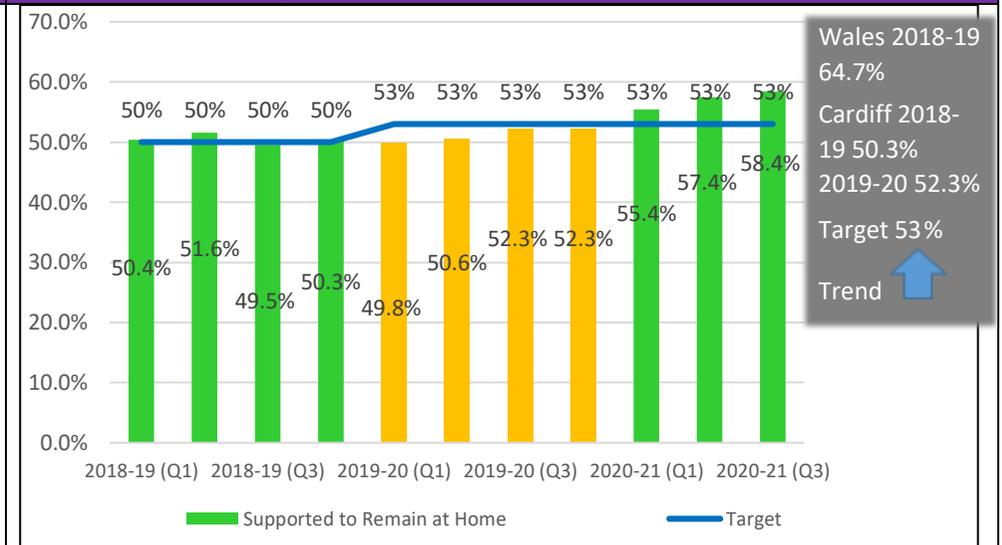
The contact / referrals graph at the bottom left of page 4 shows that referrals to MASH initially decreased but gradually increased to approximately the same level as before lockdown, and higher some weeks, peaking at 550 in the last week of November.

In relation to domestic abuse, we have improved our recording mechanisms to ensure full capture of information; the graph at the bottom right on page 4 shows that overall the number of referrals with domestic abuse as a factor has increased since lockdown.

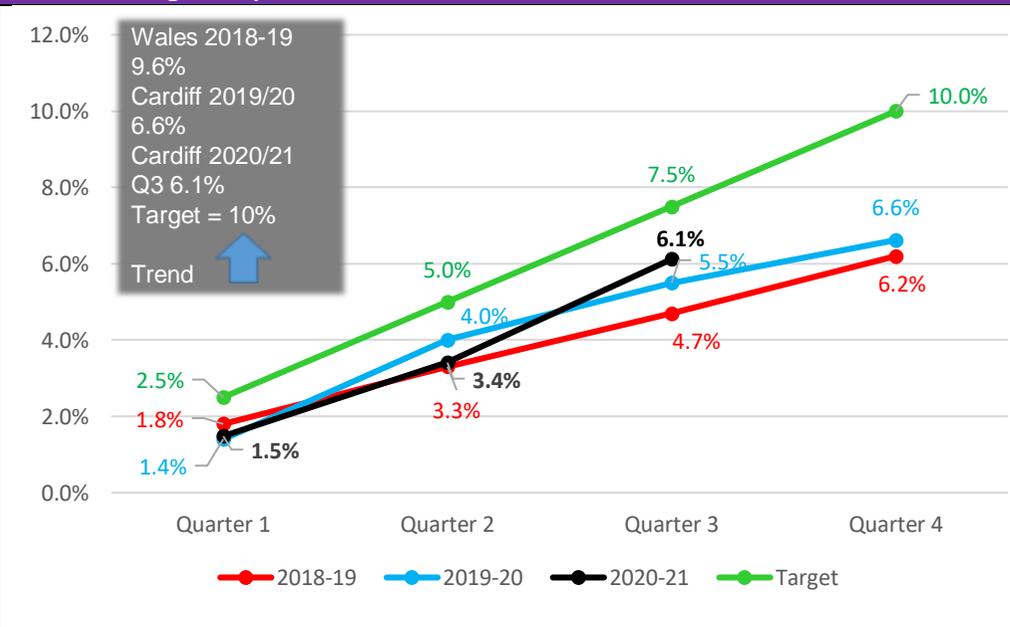
SSWB 24 Percentage of Well-being assessments completed within statutory timescales



SSWB 25 Percentage of children supported to remain living within their family



SSWB 26 Percentage of children looked after returned home from care during the year

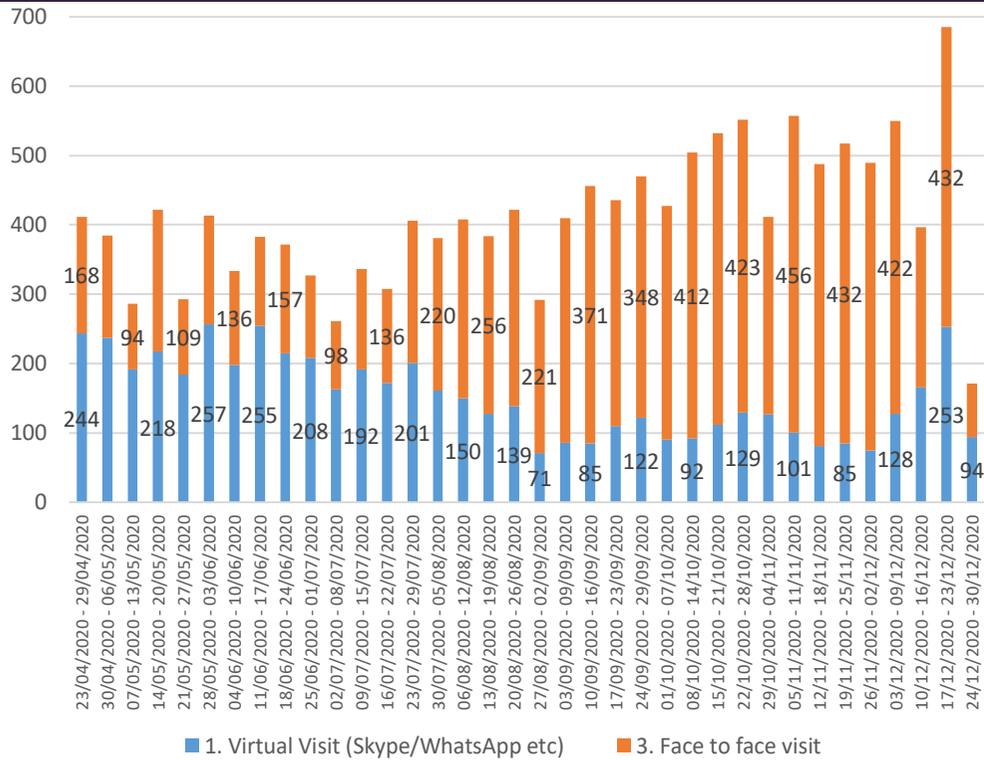


SSWB 24 = 777 / 1,018 = 76.3% of well-being assessments were completed within statutory timescales during Q3. Target of 75% met. Provisional figures. Performance is above target following a 1.4% decrease in the number of assessments that were completed this quarter, 1,018 compared to 1,033 during Quarter 2. This is in the context of a 9.7% decrease in the number of contacts requiring assessment, 615 compared to 681 in Quarter 2. The number of well-being assessments that were incomplete at the end of Quarter 3 was 590, an increase of 9% from 457 at the end of Quarter 2, of which 172 and 103 respectively were out of time.

SSWB 25 Quarter 3 = 58.4% of children supported to remain living within their family = 1,398 / 2,392. Target of 53% met. Provisional. Of the 2,392 children with a Care and Support Plan at 31st December 2020, 1,398 were being supported to live at home (ie were not being looked after)

SSWB 26 Quarter 3 = 6.1% of children looked after have returned home from care during this year = 71 / 1,161. Quarter 3 target = 7.5%. Provisional result. Actual result will be populated from the Children Looked After Census. Of the 1,161 children who have been looked after during the year to date, 71 have returned home. This PI is cumulative and performance improves as we progress throughout the year. In addition to the 71 children who were returned home from care, 183 children were in the care of their parents, but remain subject to a Care Order, and 155 children were placed with relative carers. It is noted that our judiciary have indicated a reluctance to discharge Care Orders, and continue to make new Care Orders as opposed to other orders, e.g. Supervision Orders.

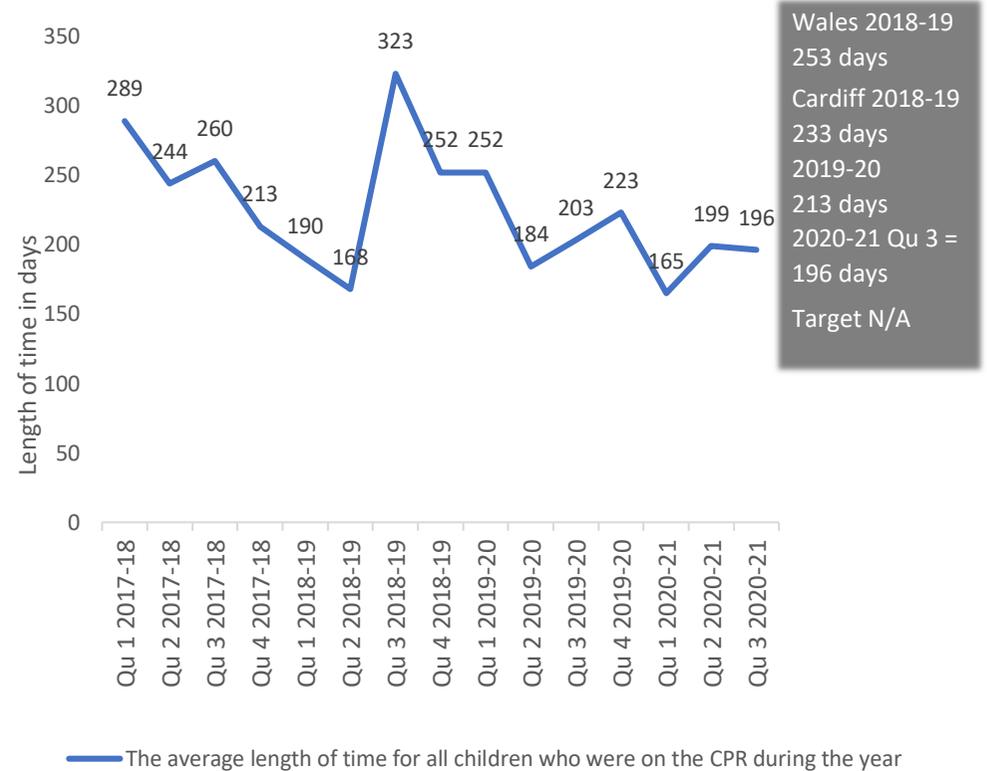
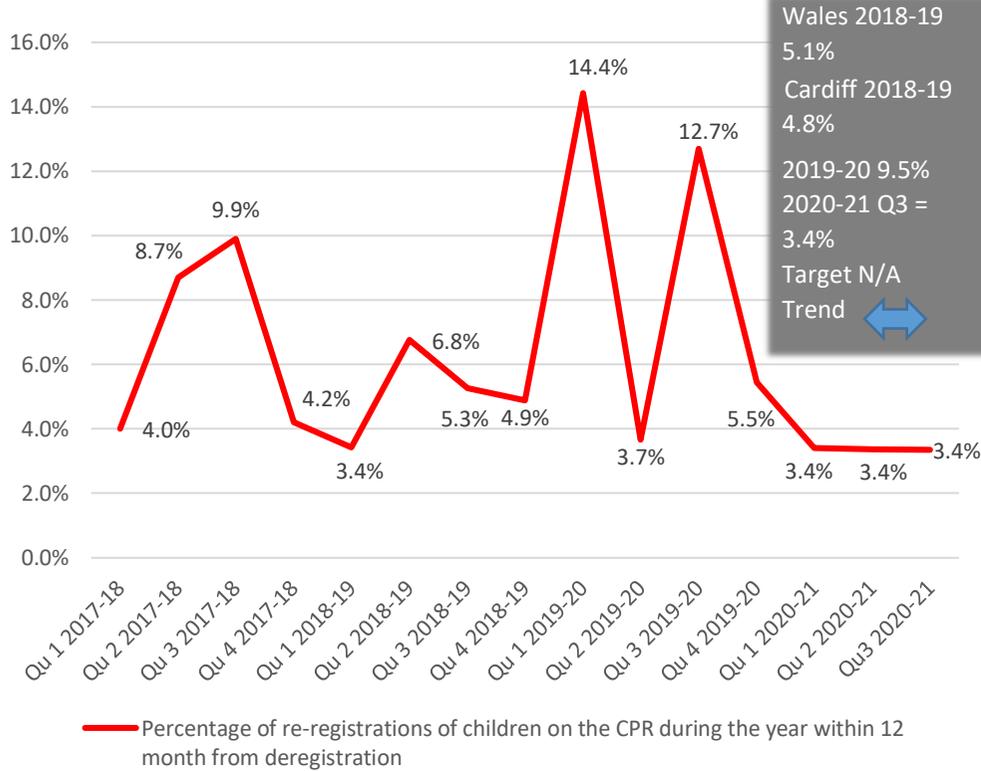
Face to Face and Virtual Visits



The increasing proportion of face to face visits over time is evident in the graph to the left. From 7th September 2020 until the start of the December lockdown, statutory visits to children on the Child Protection Register and children looked after were face to face as per business as usual requirements. Since the most recent lockdown started in December, home visits to children on the CPR have continued to be face to face. Children who are looked after and placed with their parents are receiving face to face visits if required on the basis of risk assessment. Other home visits are being undertaken remotely unless there are safeguarding risks or additional concerns. The increase in proportion of virtual visits in December is evident in the graph. Arrangements for covering required face to face visits for staff who are concerned about visiting due to underlying health conditions are considered on a case by case basis.

SSWB 27 Percentage of re-registrations of children on Child Protection Register during the year and within 12 months from deregistration

SSWB 28 Average length of time for all children who were on the Child Protection Register during the year.



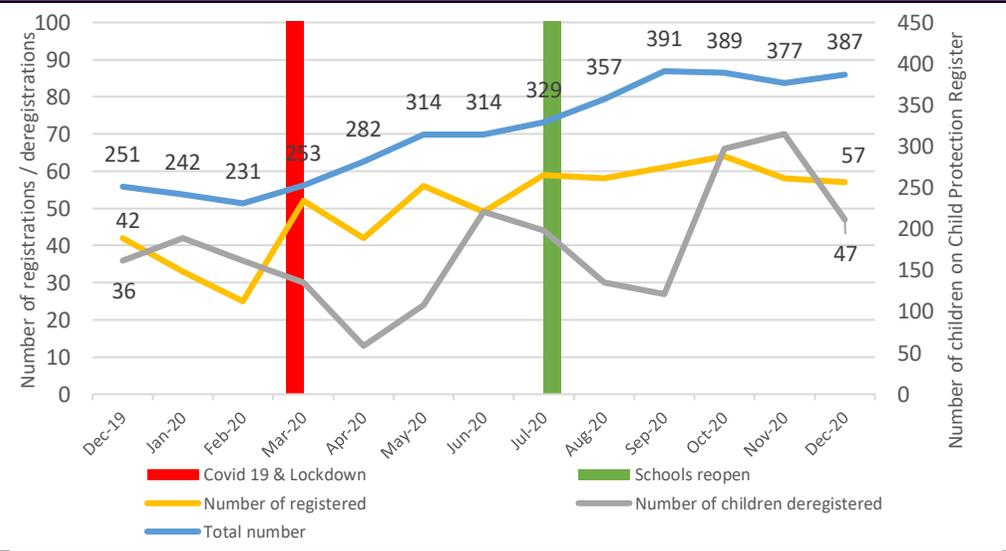
Quarter 3: $6 / 179 = 3.4\%$. 6 of the 179 children registered during Quarter 3 had been on the CPR within the previous 12 months. Includes 2 sibling group of 2.

Annual outturn for 2019-20 = 9.5%. (40 / 422) 40 of the 422 children registered during the year had been on the CPR within the previous 12 months.

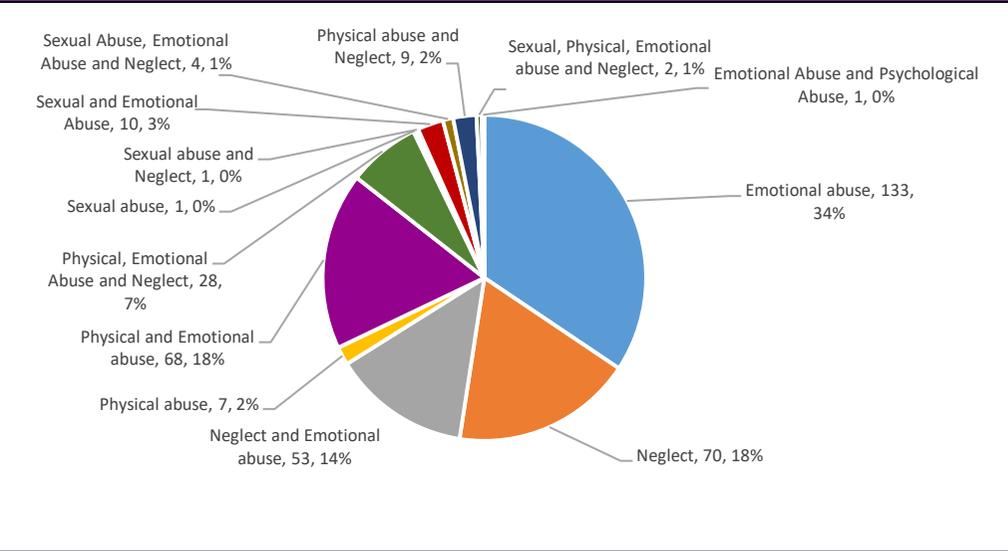
Quarter 3: The average length of time on the CPR for the 183 children who were deregistered during Quarter 3 was 196 days.

Annual outturn for 2019-20 = 213 days. The average length of time on the CPR for the 352 children who were de-registered during 2019/20 was 213 days.

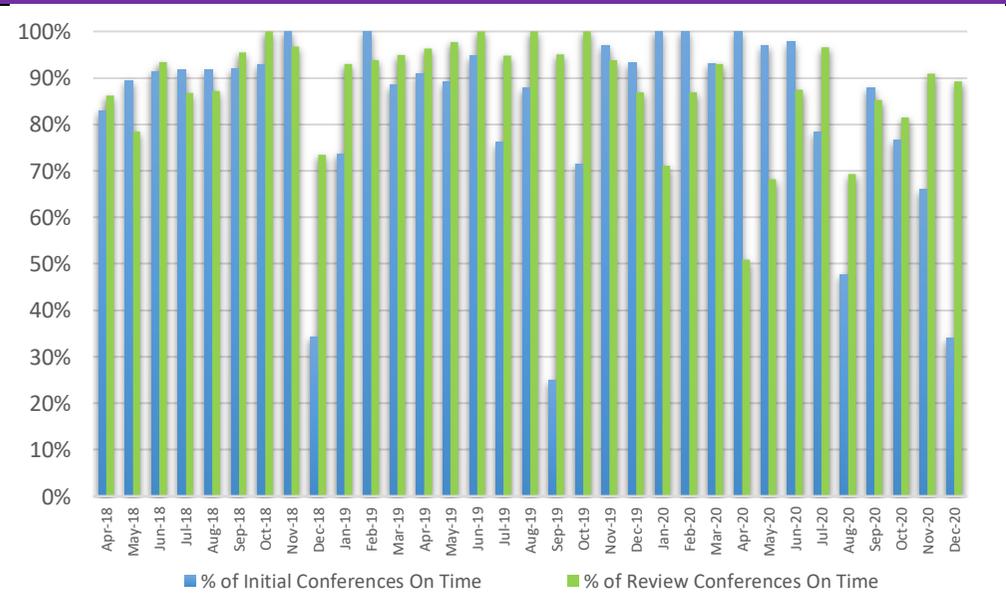
Number of children on the Child Protection Register, registrations & deregistrations



CP Registration by Category of abuse December 2020



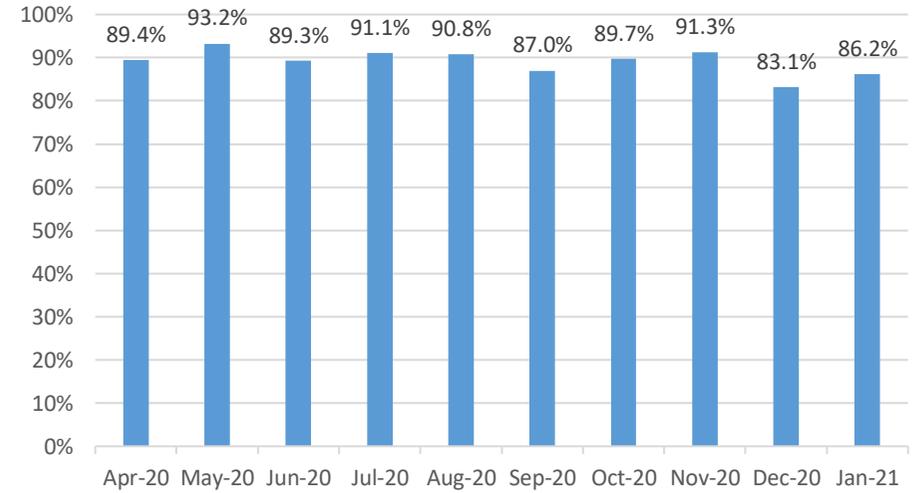
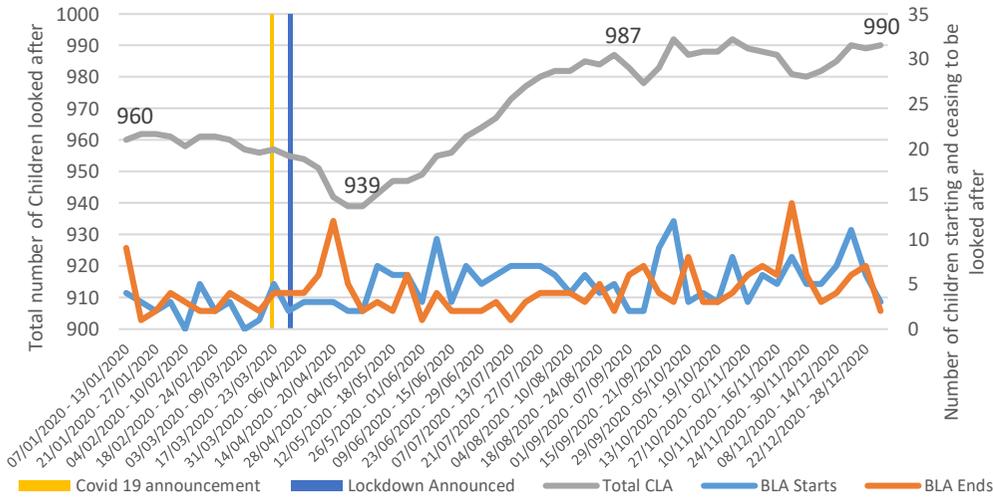
% Child Protection Conferences On Time



The number of children of the Child Protection Register has increased to 387 at 31st December 2020 from 251 at 31st December 2019. There has been a % decrease in the timeliness of Child Protection (CP) conferences, with initials in December being the most affected. The overarching reason is the significant and sustained increase in the number of children requiring a CP Conference and the capacity of the service and partners to respond. Despite this increase, the CP Review Service have conferenced an additional 241 children in this period (than in the previous year) - an 87% increase in the number of actual CP conferences that took place, which is not reflected in the % data. Welsh Government COVID guidance allows LAs to make concessions regarding timescales for CP conferences, particularly Review CP conferences. Cardiff Children’s Services have continued to promote parental attendance at Review CP conferences. Capacity within the CP Reviewing Service is being reviewed. Additional (temporary) business support is being sourced and a business case for additional CP chairs / Independent Reviewing Officers is being considered. Temporary sessional chair cover was utilised in December to assist in resourcing conferences and will be considered in the future if required.

Looked After Starts, Ends and Total Number of Children Looked After

Timeliness of Children Looked After Reviews



Agency Placements by Age

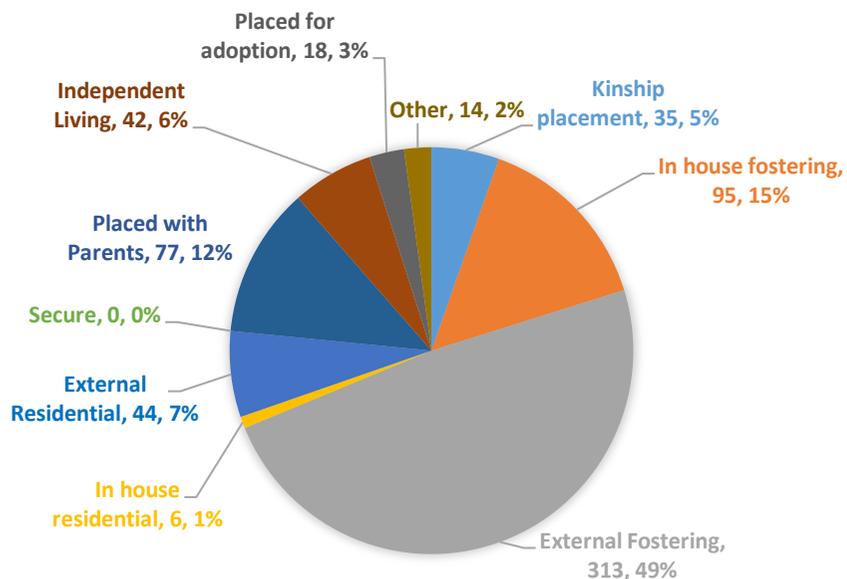
After a decrease in the number of children looked after in the early days of lockdown, an increase in new admissions led to a gradual rise from 939 at 27th April 2020 to 990 to 987 at 31st August 2020. Since then numbers have remained at this level but are being closely monitored. 81 of the 219 children who started being looked after during the year to date were placed with parents on a Care Order, with family / friends or in parent and baby placements.



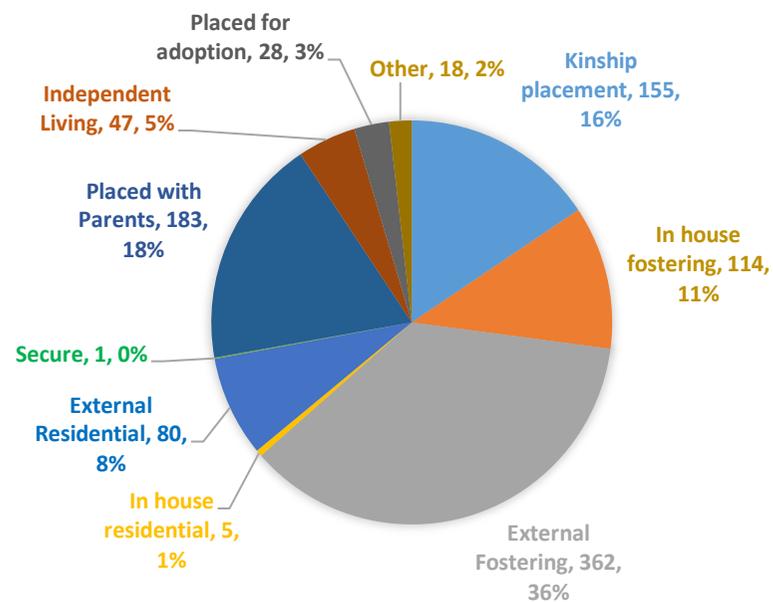
The process for children who are looked after reviews continues as indicated in previous briefings, and a hybrid model is being developed going forward to build on the positive elements of virtual working identified during the COVID-19 crisis. Provisional figures on children looked after reviews show that the majority of reviews are taking place on time. The small dip in timeliness in December and January reflects capacity in the reviewing team (due to the increase in numbers of children on the Child Protection Register) and the impact of lockdown on availability and flexibility of staff and agencies; particularly staff with childcare responsibilities. To counter this, Independent Reviewing Officers have been doing more informal work to monitor plans, including reviewing of CareFirst, having virtual contact with children / young people and carers and having discussions with social workers.

The number of children in residential placements has increased, particularly young people aged 16-17 due to complexities where families are no longer able to manage risk.

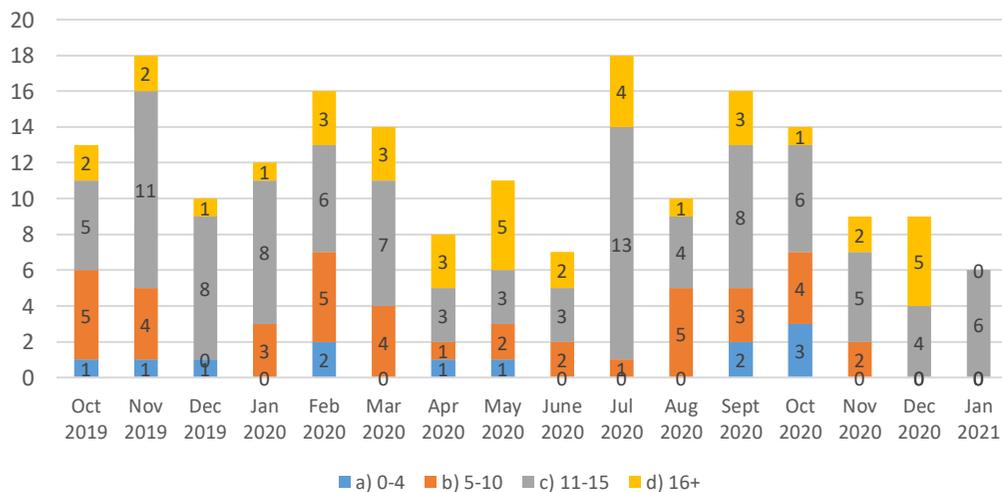
Total CLA by Placement type – as at 30.06.2016 (644)



Total CLA by Placement type – as at 31.12.2020 (993)



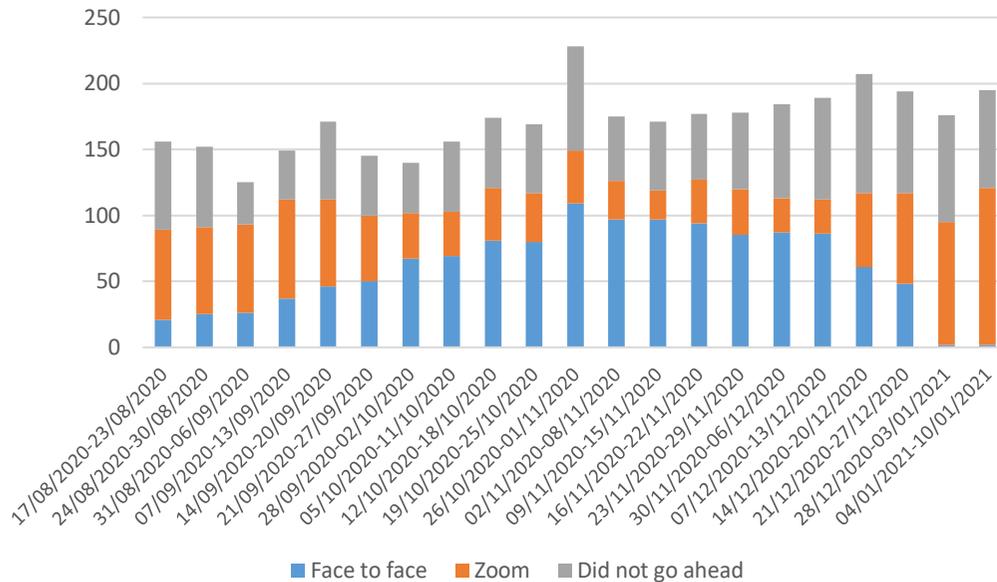
Unplanned Placement Move Requests by Age



The pie charts above show the growth in proportion of children placed with parents on a Care Order or in kinship arrangements with family members in recent years:

After an increase in the number of unplanned placement move requests in the immediate aftermath of the COVID-19 announcement, the situation stabilised during Quarter 1. An increase during Quarter 2 stabilised once again in Quarter 3 with the most unplanned placement move requests (52%) being for 11-15 year olds.

Supervised Contacts – Swanstaff



Face to face contact was reintroduced as part of our restart arrangements, however a virtual model was reinstated in December as a result of the lockdown announced by Welsh Government. Prior to the cessation of face to face contact our supervised contact provider communicated to parents, foster carers and significant others that contact would be going virtual, in order to make the transition as smooth as possible. Final contacts that had been pre-arranged proceeded as planned and Christmas contacts were undertaken where possible. At the time of writing, supervised contact continues to be primarily delivered by a virtual model with priority for face to face contact being given to babies under the age of 1 on the basis of risk assessment for one hour per week. The graph demonstrates that we were starting to see the number of face to face contacts equalling / exceeding virtual prior to the most recent lockdown.

Sickness – Children’s Services

FTE Target = 13	Q1 2020-21	Q2 2020-21	Q3 2020-21	Q4 2020-21
Children’s Services Sickness FTE days lost per person	2.7	6.29	9.81	
Children’s Services Sickness FTE days lost per person full year forecast	11.62	13.85	13.73	

Source: Corporate HR Data

Result for Quarter 3 2020-21 = 9.81 days - this is an improvement from 14.71 FTE days for the same period last year.

The forecasted figure is 0.73 days over the target of 13 days, but an improvement on the forecast after quarter 2. Further progress made in January reduces the rprojection to 12.6 – within target level.

Sickness is closely monitored by CMT to ensure that processes are followed. Options to support staff to return to work on a phased return are explored with input from all members of the management team.

Net result of Social Workers starting and leaving Council

